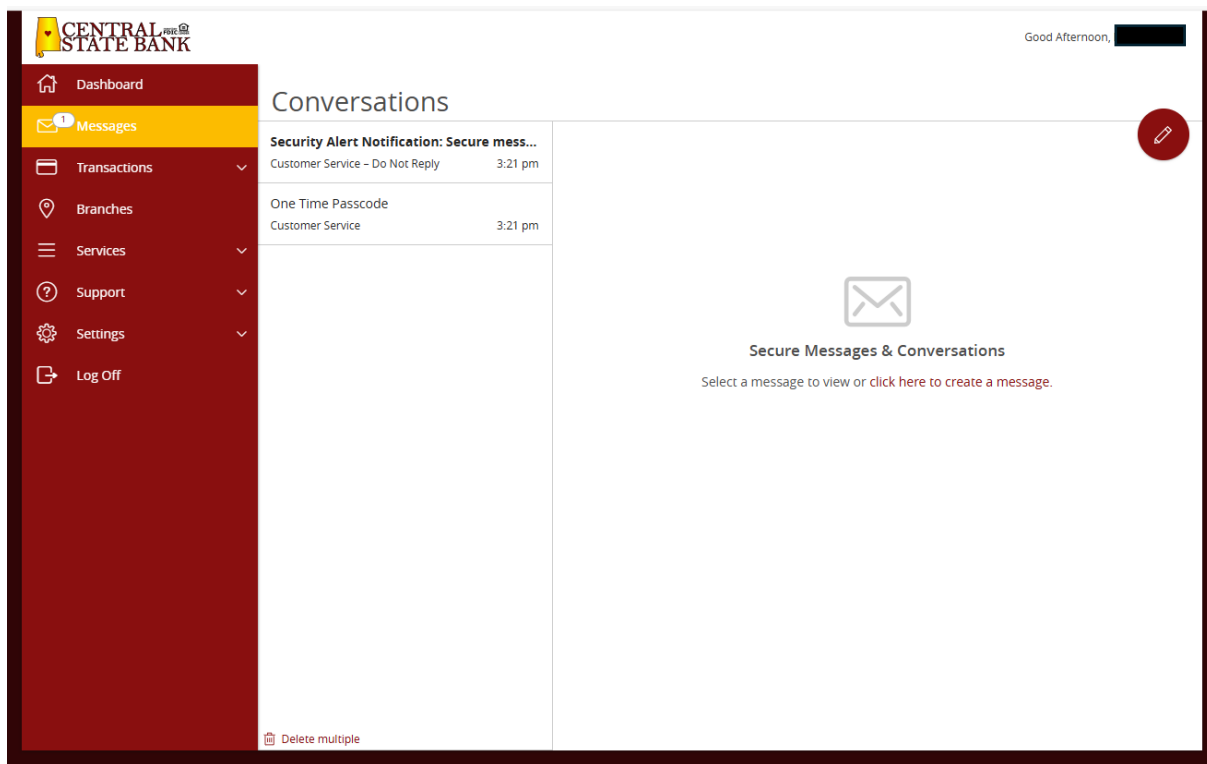


# Instructions to Retrieve a One Time Passcode via Online Banking

Log into Online Banking as you normally do.

Under your Dashboard, select “MESSAGES”



Under “CONVERSATIONS”, select the conversation titled “ONE TIME PASSCODE”.

The message will appear containing the six-digit One Time Passcode that will be used to verify the customers’ identity when Digital Service performs the Outgoing Wire callback verification.

